



## FELICITY KIM

Service Coordinator

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### Education

B.A, Psychology with a minor in Counseling, San Diego State University

Felicity Kim serves as Jacko Law Group’s Service Coordinator where she works as the liaison between our clients and attorneys, playing an integral part in supporting both our team and our clients. Her meticulous attention to detail and adaptability not only strengthens our organization but streamlines our business processes throughout the firm.

As the Service Coordinator at Jacko Law Group, PC (JLG), Felicity Kim provides multi-departmental support and serves as the catalyst for continued success of the firm through her commitment to excellence. Ms. Kim’s ability to assist in a broad range of functions have proved to be a key ingredient to JLG’s recipe for client success. Her positive attitude and talent for customer service are essential in providing critical support to clients, partners and attorneys of the firm.

Prior to joining the Jacko Law Group team, Ms. Kim was an Administrative Assistant and Instructor at Elite Prep San Diego, where she was responsible for scheduling of instructors and classes, designing and implementing of specific curriculum, as well as the organization’s overall administrative needs. It is her combination of work ethic, initiative, and perseverance that makes her an asset to our team.

Outside of work, Ms. Kim enjoys listening to and writing music. She can play 5 instruments and has performed at Carnegie Hall.

Ms. Kim is an alumna of the Delta Zeta sorority and frequently volunteers with the Hope Church in San Diego, CA.